

**Policy**  
**Annex Equipment Storage & Disposal**

This service is intended for customers who will be storing equipment (such as spare parts) with NForce Entertainment B.V. (further referred to as NE).

1. Applicability
  - 1.1. Any items owned by customer and not installed in a (paid) colocation service.
  - 1.2. Any items part of an LTO (lease to own construction) and not installed in a (paid) colocation service.
  - 1.3. In case of customers renting complete colocation racks it applies to any items that are not properly in a closed locker installed in their rack.
  - 1.4. Item may must be electronic / computer related.
  - 1.5. Item may not be a hazardous or forbidden by law.
  
2. Requirements
  - 2.1. Customer has to be an active customer using NE services.
  - 2.2. Customer financials have to be in good state (no debt).
  
3. Liability & Insurance
  - 3.1. NE is not liable for any damage, theft or otherwise loss of equipment.
  - 3.2. NE cannot insure your equipment; you as customer are solely responsible for any insurance.
  
4. Temporary short-term storage
  - 4.1. Short-term storage is storage that does not exceed more than five (5) business days.
  - 4.2. Costs are as follow:
    - 4.2.1. 0 – 10 KG will be subject to a one time € 5,00 charge (excluding VAT).
    - 4.2.2. 10 – 250 KG will be subject to a one time € 25,00 charge (excluding VAT).
    - 4.2.3. 250+ KG will require a custom quote, please contact our sales department.
  - 4.3. Shipments (inbound and outbound) requiring the need of short term storage are excluded from this policy, as any costs related are already included with the shipping or handling fees.
  
5. Temporary mid-term storage
  - 5.1. Mid-term storage is storage that exceeds 5 business days and does not exceed more than 1 full month.
  - 5.2. Costs are as follow:
    - 5.2.1. 0 – 10 KG will be subject to a one time € 10,00 charge (excluding VAT).
    - 5.2.2. 10 – 250 KG will be subject to a one time € 50,00 charge (excluding VAT).
    - 5.2.3. 250+ KG will require a custom quote, please contact our sales department.
  
6. Continuous long-term storage
  - 6.1. Devices such as servers or network equipment per 1 u height costs € 10,00 / month (excluding VAT).
    - 6.1.1. Device is inactively stored in a locked storage rack.
    - 6.1.2. Any cabling or additional nonintegrated items (i.e. accessories) require storing in a separate storage box.
  - 6.2. NE provides (multiple sizes) storage crates (boxes) for this service; these are placed in locked cabinets.

6.2.1. This is applicable for customers requiring long-term storage of equipment such as spare parts.

6.2.2. This service allows continuous/rolling change of their storage equipment, based on fair use.

6.2.3. Available boxes:

6.2.3.1. Box of ~20 liters

Dimensions: Length 60 cm \* Width 40 cm \* Height 12 cm

Max weight: ~10 KG

Costs: € 10,00 / month (excluding VAT).



6.2.3.2. Box of ~32 liters

Dimensions: Length 60 cm \* Width 40 cm \* Height 18 cm

Max weight: ~15 KG

Costs: € 20,00 / month (excluding VAT)



6.2.3.3. Box of ~50 liters

Dimensions: Length 60 cm \* Width 40 cm \* Height 27 cm

Max weight: ~20 KG

Costs: € 30,00 / month (excluding VAT)



6.3. Please contact our sales department for ordering or more information on this service at (<https://www.nforce.com/contact>).

## 7. Disposal

7.1. Any disposal of equipment coming forth from either a) cancellation of service / storage, b) non payment / account termination or c) on request by customer - will be charged with the disposal fee as set below.

7.2. Disposal fee:

7.2.1. 0 – 250 KG will be subject to a one time € 15,00 charge (excluding VAT).

7.2.2. 250+ KG will require a custom quote, please contact our sales department.

7.3. Any additional costs coming forth from the disposal of non-regular equipment will be charged to customer.

NE reserves the right to deny or cancel any requests for this service.